



# Integrated Reliable Cost-effective

#### **SMARTBORDER PRODUCTS**

SmartBorder ABI
SmartBorder 10+2
SmartBorder Ocean AMS
SmartBorder AES
SmartBorder ACE e-Manifest
SmartBorder Imaging

CONTACT US 1 800 572-2734 www.smartborder.com

### SmartBorderABI by South Ranch, Inc

The SmartBorder line of software was designed from the ground up to increase productivity for customs brokers, carriers, and self-directed importers. As U.S. Customs continues its emphasis on compliance, our team of developers and licensed customs brokers stays one step ahead so you can focus on your business.

#### **Our Technology Solution**

SmartBorder's SaaS-based ACE application was designed from the ground up to feature cutting edge technology to help you complete entries faster and more accurately including numerous data verification functions, real-time status updates and the ability to bypass redundant keying practices. And it's all backed by our industry-leading training and support up to 24 hours a day, 7 days a week.

#### **Key Features**

- The First Ever Internet-based ABI Solution SmartBorder is the pioneer of internet-based ABI and has developed a very fast and user friendly system that is years ahead of the competition.
- Compete with brokers of any size Technology is a critical component of being both competitive and efficient in today's environment. SmartBorder includes features that can directly impact your bottom line: Web-tracking, e-billing, email notifications, one screen for the entry, plus several tools that let you minimize computer time and maximize time with your prospects.
- Well Supported SmartBorder has experienced a 99% client retention rate since the inception of the company. This is due in large part to the fast response and competency of the SmartBorder support team. Our team of licensed customs brokers will provide professional support for a wide range of topics from how to use the software, to customs regulations and procedures to other issues that you may encounter. SmartBorder can also provide consulting services to review your entire import process and provide further assistance.
- ABI Software Specialists SmartBorder specializes in ABI and compliance software, and focuses all of its effort on improving the system for customs brokers and importers. As such, the clients of SmartBorder have taken a true "best of breed" approach to technology. They pick the specific applications like SmartBorder, which will make the biggest impact on each of their business units regardless of platform or company. This approach makes the biggest impact on employee productivity, customer service and competitive advantage.
- EDI integration SmartBorder interfaces with several 3<sup>rd</sup> party applications including systems for freight forwarding, accounting, inventory, dispatch and ERP. SmartBorder supports a myriad of options for data integration including XML, FTP, Web Services, real-time processing, MS-excel, CSV imports, etc.

## Leading-edge customs clearance technology

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#### The SmartBorder SaaS Advantage

SmartBorder is a powerful, SaaS (also known as ASP) application that does one thing and does it better than any other solution on the market - it facilitates time-saving, Customs-compliant importation of goods into the United States.

Since we are a service provider, you can concentrate on your business, not "I.T.". There are dramatic benefits to partnering with a service provider. Specific to SmartBorder, these are a few of the significant benefits:

- More frequent backups (we backup for you every 15 minutes)
- · Faster delivery of new technologies (we only need to update one system)
- Protection from obsolescence (you won't have to replace or be tied to an expensive file server)
- Lower Costs (no special hardware/software to buy or maintain, no I.T. Staff required)
- · Built-in Disaster Recovery (we maintain and protect your data)
- · Faster Implementation (no hardware/software to install on-site)
- · Native Remote Access (connect from any internet enabled PC)
- · High Reliability and World class security

SmartBorder is housed in a carrier class data center that includes redundant internet connections, HVAC systems, electrical circuits and diesel generators. The SmartBorder System supports redundancy at the server, storage, networking, software and database level. A second data center serves as disaster recovery site.

SmartBorder maintains a multi-million dollar infrastructure that includes best practices in physical and electronic security. Because of the "cooperative' or "shared" nature of our platform, we are able to leverage the buying power of all of our clients to build a very strong infrastructure that a single broker could never buy.

#### **ABI Highlights**

- · Fast Entry Interface
- Client Login/Web Tracking for customers
- · Remote Location Filing (RLF)
- Product Library
- · FDA Prior Notice
- Query Cargo Manifest
- · Custom Reports Module
- · Flectronic In-bonds
- Laser Forms
- · email Notifications
- · Billing Module
- e-billing
- Monthly Periodic Statements
- · Single Entry/Continuous bond printing
- · Electronic Protest
- · Tariff Picker
- · Automatic daily CBP updates (ports, tariffs, etc.)
- · Unlimited History
- · Unlimited Users
- · Remote System access
- · Document Imaging System
- · Reconciliation Entries

Contact us today to find out more about SmartBorder ABI and set up an online demo.

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